Radio will not turn ON
- Check fuse.
- Confirm +12V DC on the ACC+ wire (RED wire).
- Confirm Ground.

Radio turns ON by itself
- Radio’s +12V power wire (RED) is connected to a constant power source.
  - RED wire must be connected to switched +12V DC power source.

Radio turns ON, but no sound
- Verify Volume, Fader/Balance, Mute controls are set correctly (see owners manual).
- Verify mode is active (AUX, AM/FM, USB, etc.)
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

No AM or FM reception
- Verify you are tuned to a valid station.
- Unit set to European mode. Set to USA mode in Setup Menu.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

No audio in AUX mode
- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.

USB function does not work
- Make sure USB device is fully inserted.
- Verify USB device contains MP3 or WMA files.
- Supports USB drives up to 4GB. Does not support portable hard drives or some USB music devices.

B. Woods
Tech Services
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