



JHD910BT Troubleshooting Guide

Radio will not turn ON

- Check fuse.
- Confirm +12V DC on the ACC+ wire (RED wire).
- Confirm Ground.

Radio turns ON by itself

- Radio's +12V power wire (RED) is connected to a constant power source.
 - RED wire must be connected to *switched* +12V DC power source.
- Weather Band Alert feature is ON and receiving a Weather Band Alert signal. Set to OFF in System Menu.

Radio turns ON, but no sound

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.
- When JXHDBT1 Bluetooth headphones are actively paired, speaker outputs are automatically muted.

No AM, FM or WB reception

- Verify you are tuned to a valid station.
- Unit set to European mode. Set to USA mode in Setup Menu.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

No audio in AUX mode

- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.
- Rear AUX-IN is disabled when Front AUX-IN is in use.

Bluetooth mode is unavailable or does not operate

- Verify Bluetooth is set to ON in Setup Menu (see JHD910BT owner's manual).
- Verify Bluetooth mode on phone is active (see phone's owner's manual).
- Verify Bluetooth phone is paired with radio (see JHD910BT owner's manual).
- Verify Bluetooth headphones, JXHDBT1, are paired with radio (see [JHD910BTKITQRG](#) Quick Reference Guide).

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02.08.13