



## MWR100 Troubleshooting Guide

### Wired Remote Control not functioning

- Verify the remote is properly connected to the designated “**wired remote**” pigtail and not inadvertently connected to the **Sirius Module** or **iPod** pigtails.
- Verify remote and extension cable is securely connected to radio.
- Verify there are no bent pins in connectors.
- Troubleshoot extension cable:
  - Connect remote directly to radio remote pigtail.
    - If remote functions, the issue may be in the extension cable. Replace Extension Cable.
    - If no change in symptom, replace the remote.

### Remote functions but has a blank display

- Make sure remote is connected to compatible radio. The MWR100 is compatible with Jensen Marine SIRIUS ready radios only. Use with non-SIRIUS ready radios will result in this condition.
- Check for bent pins in connectors. Attempt to straighten bent pins and reconnect. If issue is unresolved, replace remote.