JE1510 Troubleshooting Guide

Unit will not power on w/ front Power button
- Confirm 12V+ power on the power harness
- Confirm Ground on power harness.
- If using optional 110VAC adaptor (PSJETV), confirm unit is plugged into wall socket.
- Power indication LED on unit is red in color.

No Picture
- Verify unit is turned ON.
- Verify you are on the correct source input.
- Verify antenna is connected to TV.
- Verify external source is connected to correct TV input.
- Verify external source is turned ON.

Snowy Picture
- Check to see if the Antenna is correctly connected.

No Sound
- Check that mute function is off.
- Increase the volume.
- Verify external source audio output is connected to TV audio input.

Remote Control not Working
- Check batteries are installed correctly, replace if necessary.
- Aim the remote controller towards the unit remote sensor.

No Sound through IR headphones
- Make sure headphones are ON.
- Make sure headphone volume is up.
- Make sure headphones are on correct channel.
- Make sure you are within line of sight of the TV’s IR transmitter.
• Verify red IR LEDs are ON when – you should be able to see them lit up in the IR window. There should be eight IR LEDs visible.
• Try new batteries in headphones.
• If listening to external source (IR Ch 2), make sure external source is connected to IR Ch 2 input on TV.

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