JE1908 Trouble Shooting Guide

Unit will not power ON
  • If using AC Power Adaptor:
    o Verify AC power cord is connected to the Power Supply.
    o Confirm power cord is connected to a live 110VAC wall outlet.
  • If using 12 Volt DC Power Plug:
    o Check the fuse in DC plug
    o Confirm power cord is connected to a live 12 volt power source.

No Picture
  • Verify TV is on the correct input.
  • If no video is present, check video sources and cabling for any issues.

Snowy Picture, Pixilation or Picture freezes
  • Check to see if the Antenna is correctly connected.
  • Check the condition of the coax lead or patch cable connection.
  • Pixilation or Picture freeze occurs when viewing digital channels and there is poor reception. Adjust antenna if possible.
    o Pixilation & picture freezing is possible when using Satellite TV services with poor reception.

Unstable or Unsynchronized VGA Picture
  • Verify proper resolution setting is selected in your PC.

Remote Control not working
  • Check batteries are installed correctly, replace if necessary.
  • Confirm there is clear line of sight between remote and TV.

No Sound
  • Check that MUTE function is off.
  • Verify Volume level.
  • Verify external source audio output is connected to TV audio input.