



## VCCS150 Troubleshooting Guide

### No image on monitor

- Verify camera cable connection at monitor.
- Verify camera is connected to camera cable.
- Connect camera directly to monitor if possible.
- Connect known good camera/cable to monitor.
- Connect known good camera to existing cable.
- Connect known good cable between monitor and existing camera.

### Flickering or rolling Image

- Switch to secondary camera input on monitor.
  - If image is stable, replace monitor.
- Check for 12V+ to monitor.
- Connect known good camera/cable to monitor.
  - If image is stable, check camera/cable.
  - If image still flickers/rolls replace monitor.

### No Sound

- Verify monitor supports audio feature.
- Verify volume is turned up on monitor.
- Verify Audio Trigger is connected on monitor's harness where applicable.
- Verify camera cable connection at monitor.
- Verify camera is connected to camera cable.
- Connect camera directly to monitor if possible.
- Connect known good camera/cable to monitor.
- Connect known good camera to existing cable.
- Connect known good cable between monitor and existing camera.

### Reverse Image

- Locate metal screw cap on rear of camera (it should be installed in one of two recessed 1/2" threaded holes) by repositioning the cap to the opposite location will trigger the magnetic switch and reverse the image.
- On some VOYAGER Monitor models there are provisions for reversing the image. Please refer to the monitor manual for location and instructions.

### No color

- Verify monitor supports color feature.
- Verify proper lighting.
- Connect known good camera.
- Verify voltage levels to monitor and camera. Low Voltage may cause loss of color as well.
- Check the condition of the cabling between camera and monitor.