DV2007 Troubleshooting Guide

Radio will not turn ON
- Try the reset button.
- Check fuse.
- Check 12V+ on battery wire to radio (YELLOW wire).
- Check 12V+ on accessory wire to radio (RED wire).
- Check Ground.

Radio turns ON, but no sound
- Verify Volume, Fader/Balance, Mute controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

CD/DVD does not load fully
- Make sure unit has power and no other CD/DVD is currently inside.
- Inspect radio’s chassis to verify shipping screw(s) have been removed.

CD/DVD does not play correctly
- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

No AM or FM reception
- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

DVD plays sound but no video
- Make sure the video cable is routed from the video output (yellow RCA) to the input on the television.

Unit does not respond to Remote Control
- Verify that you have a clear line of sight for the IR signal.
- Check the batteries.
- Confirm the remote IR sensor has a solid connection (if applicable).
  - Revisions A & B are supplied with a remote IR sensor. This sensor is compatible with only Rev. A & B. Revision C & later require the use of IRPMRPT, available separately.
  - IRPMRPT is not compatible with Revisions A or B. Use of incompatible remote IR sensor will disable all remote functionality.
Wired remote control not functioning
- Try the reset button.
- Verify remote is securely connected to the radio directly or via extension cable.
- If using extension cable, try connecting direct to radio. If the remote works in this manner, the extension cable is most likely damaged. Replace extension cable.
- If the remote still does not work when connected direct to radio, the remote could be defective. Replace with new remote.
- Verify compatible remote is used. Only the MWR75 is compatible.

No iPod operation
- Make sure iPod is connected to the iPod port on the rear of the radio with the JIPDCBL12 cable.
- Check for a damaged or defective JIPDCBL12 cable. Replace with new if necessary.

<table>
<thead>
<tr>
<th>iPod compatibility information</th>
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<tbody>
<tr>
<td>Fully-supported iPod/iPhone models when used with the JIPDCBL01, JIPDCBL12 or JIPDCBL12B</td>
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<tr>
<td>iPod 3rd Gen (w/firmware 2.2 only)</td>
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<tr>
<td>iPod 4th Gen</td>
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<td>iPod Photo</td>
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<tr>
<td>iPod 5th Gen</td>
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<tr>
<td>iPod Classic (80GB &amp; 160GB versions only)</td>
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<tr>
<td>iPod Mini</td>
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<tr>
<td>iPod Nano (1st, 2nd &amp; 3rd Gen)</td>
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<tr>
<td>iPod Touch 1st Gen</td>
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<td>iPhone Touch</td>
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