

The Datron/CruiseTV satellite antenna system is a discontinued product line.

Technological advancements by the satellite providers have exceeded the technical capabilities of the Datron/CruiseTV products.

This has resulted in incompatibility issues with the current satellite receivers as well as overall system operation and performance.

There are no current model receivers that are compatible with these antenna systems. Last known DirecTV compatible receiver: DirecTV D10-300. 100 & 200 series are not compatible. Note: these are discontinued models. You may have to look for them in used condition.

These systems were designed for use with DirecTV only. There are no available provisions for Dish Network compatibility.

If you have a Datron/CruiseTV DBS3000 series unit that is locking on to the wrong satellite, this is a known issue. There are no updates that will correct this as it is due to the launch of a new satellite by DirecTV since the last software was made for these antenna systems. There are two more satellites scheduled to be launched by DirecTV around the middle of 2007. This will further inhibit these systems functionality and ability to find the correct satellite signal. Currently, you can try one of the following as a possible work around:

An elevation change of 4 degrees lower than recommended will sometimes get past this new satellite.

If your Antenna Control Unit (ACU) supports “semi-automatic” searching, you can disconnect the low-speed data cable between the ACU and the receiver. When you start the search, the antenna will lock on to the first satellite signal it finds. Check for programming. If this is not the correct satellite, change the ACU to STOW, wait 1 second and change it back to VIEW. This would send the antenna on to the next satellite in line. Repeat as necessary.

Reposition your vehicle in a new direction.

There are no provisions to bypass this new satellite with the Datron/CruiseTV DBS4000 & DBS4500 series systems.

All parts currently available are sold by Kingston Sales @ 866-733-2820.

For further assistance, you may try contacting the following service centers:

#### Service Centers

##### E&R MARINE ELECTRONICS

AL

36509

251-824-7051

##### LOWDER HOME ENTERTAINMENT CENTER

AR

71901

501-321-1055

##### CACTUS SATELLITE

AZ

85032

602-791-7183

##### DIGITAL SATELLITES (CA)

CA

92120

619-229-9284

##### FUTURE COMMUNICATIONS

CA

95354

209-577-1592

##### NOR CAL SATELLITE

CA

96002

530-221-3333

##### RV SATELLITE

CA

800-788-8213

##### SARGE'S SATELLITE (CALIFORNIA)

CA

95670

916-224-2581

SWEET SPOTS THEATER & AUDIO

CO

80226

303-985-8209

TAMPA BAY SATELLITE

FL

33549

813-968-8378

TRU TRAK ENTERPRISE

FL

33334

800 577 8725

GWINNETT TV

GA

30047

770-921-0000

USA OVERSEAS WIRELESS

IL

60035

847-831-4561

ELKHART SATELLITE SYSTEMS

IN

46517

574-875-6809

BARNEY MILLER'S

KY

859-252-2216

DISHES, INC.

LA

70501

337-237-6669

DJM ENTERPRISES, LLC.

LA

70404

985-429-0706

HOLLAND MOTOR HOMES (OTTAWA, MI)

MI

49423

616-396-1461

JOHN FILIPPELLI, INC.

MI

48080

810-772-0846

MINNESOTA ELECTRONICS

320-251-2951

K.K.K. SERVICES, INC (st. louis) MO 63303

636-946-3906

CORDELL SALES

NC 28226

704-542-6998

Coachworks Plus

NC 704-784-3506

SWENSON INC

ND 58701

701-839-8878

T AND T ENTERPRISES

NM 87110

505-263-2255

Connie Knudson

NV

775-846-5895

ADVANCED AUTO ELECTRIC

NV 89134

702-303-5074

ALPIN HAUS

NY 12010

518-843-4400

CREATIVE MOBILE INTERIORS, INC.

OH 43123

614-539-4600

KJELSHUS RV

OK

405-789-4279

SATELLITE SUPPLY

OK 74116  
918-234-5629

RV OUTFITTERS

OR 97701  
541-312-9758

MR. SATELLITE WAREHOUSE

TN 37207  
615-868-5115

SANDER'S SATELLITE

TX 79109  
806-353-6706

AARTRON COMMUNICATIONS

TX 78409  
361-299-7700

BELTEXSAN DBA: WOODY'S ELECTRONICS

TX 76107  
817-737-7311

EVERGREEN RV CENTER

TX 78130  
800-615-5366

PERSONAL TOUCH AUDIO

TX 75217  
214-391-4302

PRO TECH RV SERVICE, INC

TX 78155  
830-379-4100

SATELLITE NATION

TX 76002  
817-428-5588

MOBIL SATELLITE TECH.

VA 23320  
757-312-8300