



AWM914 Troubleshooting Guide

Radio will not turn ON

- Try the reset button.
- Check fuse.
- Check 12V+ on RED wire.
- Check Ground.

Radio turns ON, but no sound

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Try the reset button.
- Verify mode is active (AUX, AM/FM, Bluetooth, etc.)
- Verify proper speaker selection.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

Bluetooth mode is unavailable or does not operate

- Verify Bluetooth is set to ON in Bluetooth Setup Menu (only available in BT Audio Mode).
- Verify Bluetooth mode on phone is active (see phone's owner's manual).
- Verify Bluetooth phone is paired with radio (see AWM914 owner's manual).

No audio in AUX mode

- Verify audio cable is connected securely to radio and source.
- Test with different audio cable.
- Verify volume level on source is turned all the way up.

Unit turns ON by itself

- Verify ALARM is not currently active (see owner's manual).
- Press the reset button.