



## **JE1908 Trouble Shooting Guide**

### **Unit will not power ON**

- If using AC Power Adaptor:
  - Verify AC power cord is connected to the Power Supply.
  - Confirm power cord is connected to a live 110VAC wall outlet.
- If using 12 Volt DC Power Plug:
  - Check the fuse in DC plug
  - Confirm power cord is connected to a live 12 volt power source.

### **No Picture**

- Verify TV is on the correct input.
- If no video is present, check video sources and cabling for any issues.

### **Snowy Picture, Pixilation or Picture freezes**

- Check to see if the Antenna is correctly connected.
- Check the condition of the coax lead or patch cable connection.
- Pixilation or Picture freeze occurs when viewing digital channels and there is poor reception. Adjust antenna if possible.
  - Pixilation & picture freezing is possible when using Satellite TV services with poor reception.

### **Unstable or Unsynchronized VGA Picture**

- Verify proper resolution setting is selected in your PC.

### **Remote Control not working**

- Check batteries are installed correctly, replace if necessary.
- Confirm there is clear line of sight between remote and TV.

### **No Sound**

- Check that MUTE function is off.
- Verify Volume level.
- Verify external source audio output is connected to TV audio input.