



AOM7694 Troubleshooting Guide

Monitor will not power up – no backlight on power button

- Check fuse.
- Check 12v+ to monitor.
- Check ground connection.

No image on screen

- Verify monitor is on correct camera input.
- Verify cable is connected to monitor.
- Verify camera is connected to cable.
- Connect known good camera and cable to monitor.
 - If image appears connect cable to existing camera.
 - If image remains replace original cable.
 - If image disappears replace original camera.

No Image or Distorted Image with RGB connected

- Check for proper RGB settings in MENU.
 - See owner's manual for setup information.
- Check RGB connections at monitor and at source.

Inputs do not trigger properly (Standby or otherwise)

- See owner's manual for proper wiring.
- Confirm 12v + to each appropriate trigger lead.

No audio

- Verify selected camera has audio.
- Verify volume setting.
- Confirm that the audio trigger (WHITE wire) is connected to 12v+.

Camera does not tilt

- Verify Tilt-style camera is installed.
- Verify cable is connected to monitor.
- Verify camera is connected to cable.
- Connect known good camera and cable to monitor.
 - If camera tilts, connect cable to existing camera.
 - If camera tilts replace original cable.
 - If camera does not tilt replace original camera.

Tech Services
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