



## JDV8035 Troubleshooting Guide

### Radio will not turn ON

- Try the RESET button.
- Check fuse.
- Confirm 12V+ on the Turn ON ACC+ wire to radio (RED wire).
- Confirm 12V+ on the Memory/Battery wire (YELLOW wire).
- Confirm Ground.

### Radio turns ON, but no sound

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

### CD does not load fully

- Make sure unit has power and no other CD is currently inside.
- Inspect radio's chassis to verify shipping screw(s) have been removed.

### CD does not play correctly

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.

### No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

### Unit is locked up after inserting SD card larger than 2GB

- JDV8035 is not compatible with SD cards larger than 2GB. To clear lockup:
  - Remove SD card.
  - Power unit OFF.
  - Power unit ON.

### No Video

- Video playback is only available when Parking Brake wire (PINK wire) is connected to vehicle's Parking Brake Ground. Parking Brake must be in use to enable Video playback on screen.

### Subwoofer does not function

- Make sure Sub is enabled.
- Sub is not functional in 2-Zone mode. Disable 2-Zone.