



JE1909 Trouble Shooting Guide

Unit will not power ON

- If using 12 Volt DC Power Plug:
 - Check the fuse in DC plug
 - Confirm power cord is connected to a live 12 volt power source.
- If using Optional AC Power Adaptor:
 - Verify AC power cord is connected to the Power Supply.
 - Confirm power cord is connected to a live 110VAC wall outlet.

No Picture

- Verify TV is on the correct input.
- If no video is present, check video sources and cabling for any issues.

Snowy Picture, Pixilation or Picture freezes

- Check to see if the Antenna is correctly connected.
- Check the condition of the coax lead or patch cable connection.
- Pixilation or Picture freeze occurs when viewing digital channels and there is poor reception. Adjust antenna if possible.
 - Pixilation & picture freezing is possible when using Satellite TV services with poor reception.

Unstable or Unsynchronized VGA Picture

- Verify proper resolution setting is selected in your PC.

Remote Control not working

- Check batteries are installed correctly, replace if necessary.
- Confirm there is clear line of sight between remote and TV.

No Sound

- Check that MUTE function is off.
- Verify Volume level.
- Verify external source audio output is connected to TV audio input.